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Application (app) Name:	Lendingkart Business Loan App
LSP Name:	Lendingkart Finance Limited
Details of Lender 1 and 2 (with address):	Lender 1: MAS Financial Services Limited Address: 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road Ahmedabad, Gujarat- 380009  Lender 2: Lendingkart Finance Limited Address: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015.
Services Offered:	<ol> <li>Business Loan Application</li> <li>Customer Support</li> </ol>
Loan Product Details:	Product: Unsecured Business Loan Loan Amount range: Up to 2.00 Cr ROI range: Up to 42.00% Fees Range: 12.00% Tenure Range: Up to 36 months
Developers Details (with address):	Lendingkart Technologies Private Limited. Reg office: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015.
Grievance redressal mechanism (of both the lenders):	Step-1: Lender 2: Grievance Redressal Officer Name: MS Ajitha K Address: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015. Contact: +91- 6358874622 – 10.30 am to 6.00 pm Monday to Friday except National Holidays. Email: grievance.redressal@lendingkart.com
	If the customer does not receive a response from the Grievance Redressal Officer within 30 days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime
	Nodal Officer Name: Ajitha .K Address: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015. Contact: 7069087586 Email: nodalofficer@lendingkart.com
	Lender 1: MAS Financial Services Limited <u>Grievance Redressal Officer</u> Mr. Bharat Mori  Address: 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road,

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	Ahmedabad – 380009
	Contact: 079-41106500
	E-Mail: crm.masfin@mas.co.in
	The Nodal Officer: Riddhi Bhayani
	Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road,
	Ahmedabad – 380009
	Contact: 079-41106500
	Step-2:
	If the complaint/dispute is not redressed within a period of one month
	of receipt of complaint/dispute to above mentioned GRO, the borrower
	may appeal to the below mentioned:
	Lender 1: MAS Financial Services Limited
	Designation: Officer-in Charge, DNBS-RBI
	Regional Officer: Ahmedabad, Gujarat.
	Address: Ashram Road, Ahmedabad-380014
	Contact No: 079-27543057/5651
	E-Mail Id: dnbsahmedabad@rbi.org.in
Privacy Policy (Link):	https://www.lendingkart.com/privacy/
Data privacy and storage Policy (Link):	https://www.lendingkart.com/privacy/
Sachet Portal (Link):	
Sacriet Portar (Link).	https://sachet.rbi.org.in/home/index
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Google Play Store (app link):	https://sachet.rbi.org.in/home/index https://play.google.com/store/apps/details?id=com.LendingKart&hl=en IN≷=US
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